#### SERVICES AGREEMENT

THIS SERVICES AGREEMENT (this "Agreement") is made and entered into on August 31, 2015, by and between Comcast of Colorado/Florida/Michigan/New Mexico/Pennsylvania/Washington, LLC (the "Company") and The Enclave Association, Inc. (the "Association") who owns or has control over certain real estate and improvements thereon located at 0360 Wood Road \_\_\_\_\_\_ Snowmass Village, CO 81615 (the "Premises"), commonly known as "Enclave Condominiums," consisting of 40 residential units plus any units added or constructed in the future.

The Company has been granted a franchise by an authorized governmental agency (the "Franchise Authority") to construct and operate a cable communications system in Snowmass Village, Colorado (the "Franchise Area"). The Association desires to provide broadband services to the Premises, including, but not limited to, multi-channel video, high speed data, information and voice services (collectively, the "Services") and the Company is willing to install, maintain and operate a broadband communications system for such purposes on the Premises in accordance with the terms and conditions below.

The parties, for good and valuable consideration, intending to be legally bound, agree as follows:

# Wiring.

- a) Premises Wiring. The Company has installed all facilities necessary to transmit the Services to the Premises, including, but not limited to, distribution cables, amplifiers, pedestals, lock boxes, equipment and appurtenant devices up to and including the Company's tap (collectively, the "Company Wiring"). The cable home run wiring consisting of the coaxial wiring after the Company's tap to the first splitter within each unit and the cable home wiring consisting of the coaxial wiring after the first splitter within each unit have also been installed at the Premises. All work shall be done by the Company in a proper and workmanlike manner in accordance with Federal Communications Commission ("FCC") regulations, industry standards and local codes, unless otherwise provided in this Agreement. The Company will be responsible for obtaining all necessary permits, licenses and approvals in connection with the Company's operation of the wiring as set forth in this Section.
- b) <u>The System</u>. The System shall consist of the Company Wiring and the cable home run wiring and cable home wiring.
- c) <u>Use and Maintenance of Wiring</u>. The Association has the authority to grant and does hereby grant to the Company during the term hereof the right, at its expense, to operate, maintain, repair and replace, as necessary, the System on the Premises. Neither the Association nor any third party shall tap into, use or otherwise interfere with the System or any portion thereof for any purpose. The Company shall have the right to interconnect with and use any telephony wiring owned or controlled by the Association within the units that may become necessary or useful for the provision of the Services to the residents, whether or not such facilities are owned, installed, controlled or maintained by the Company.

- d) <u>Damages to Premises</u>. The Company, at its expense, agrees to repair and/or replace any damage to the Premises resulting from the operation, maintenance or repair of the System except as otherwise provided in this Agreement.
- e) Ownership of Wiring. The Company Wiring is and will remain the personal property of the Company. The cable home run wiring and cable home wiring is and will remain the property of the Association.
- <u>Easement</u>. The Association has the authority to grant and does hereby grant to the Company an easement to operate the Company Wiring (the "Easement"). The Association hereby agrees to execute the form of easement attached hereto as Exhibit A.
- Access. The Association shall allow Company personnel to enter all common areas of the Premises for the purposes of auditing, selling, connecting, or disconnecting service, and installing, maintaining, repairing, replacing or removing equipment and apparatus connected with the provision of the Services, and shall use reasonable efforts to assure the Company access to any parts of the Premises over which it does not have control for the same purposes. The Association shall supply the names and unit numbers of residents at reasonable intervals. The Association shall cooperate with the Company to prevent (i) the unauthorized possession of converters or channel selectors and (ii) the unauthorized reception of the Services.
- <u>Delivery of Services</u>. The Association has the authority to grant and does hereby grant to the Company during the term hereof the right to deliver the Services to the Premises, unless otherwise required by applicable law. The Association shall not enter into a bulk services agreement with another service provider to provide services similar to the Services during the term of this Agreement regardless of the method used to deliver such services to the Premises.
- Fees and Charges for Services. Additional terms, conditions, charges and fees for the Services provided to residents at the Premises shall be contained in the Bulk Bill Addendum attached hereto between the Association and the Company. Except as set forth in the Bulk Bill Addendum, the Association assumes no liability or responsibility for service charges contracted for by individual residents. All billing and collections for service charges incurred by individual residents will be accomplished by the Company.
- <u>Customer Service</u>. The Company shall provide customer service in accordance with its franchise agreement with the Franchise Authority. The Company will maintain a local or toll-free telephone number which will be available to its subscribers 24 hours a day, 7 days a week. The Company representatives will be available to respond to customer telephone inquiries during normal business hours. The Company will begin working on service interruptions promptly and in no event later than the next business day after notification of the service problem, excluding conditions beyond the control of the Company.
- . <u>Private Reception Devices</u>. Notwithstanding anything else in this Agreement to the contrary, the Company shall not interfere with the right of an individual resident to install or use his own private reception device.

- Interference. If any device or facility belonging to a resident or the Association does not comply with the technical specifications established by the FCC, including, but not limited to, signal leakage, which interferes with the Company's delivery of the Services, the Company reserves the right to discontinue the Services to the Premises or, at the Company's discretion, to the individual unit until such non-conformance is cured by the Association or resident, as the case may be.
- Term. This Agreement, when duly executed by both parties, shall constitute a binding agreement between the Association and the Company and their respective successors and assigns for a term of 10 years from the date first set forth above. This Agreement shall automatically renew for successive periods of 2 years unless either party shall provide the other with a minimum 60 days notice of its intention not to renew at the end of the then current term.
- O. <u>Insurance</u>. The Company agrees to maintain public liability insurance and property damage liability insurance as required by the Company's franchise agreement with the Franchise Authority. Upon request, the Company will provide the Association with a certificate evidencing such insurance.
- 11. <u>Indemnification.</u> The Company shall indemnify, defend and hold harmless the Association, its personnel, directors, agents and representatives from and against any and all claims, damage or expense arising out of the acts or omissions of the Company or its personnel, directors, agents or representatives in the operation or maintenance of the System, the Services provided to residents at the Premises pursuant to this Agreement or a breach of this Agreement. The Association shall indemnify, defend and hold harmless the Company, its personnel, directors, agents and representatives from and against any and all claims, damage or expense arising out of the acts or omissions of Association, its personnel, directors, agents and representatives in the operation or maintenance of the Premises or a breach of this Agreement.
- 12. <u>Limitation of Liability</u>. NEITHER PARTY SHALL BE LIABLE TO THE OTHER FOR SPECIAL, INCIDENTAL, PUNITIVE, EXEMPLARY OR CONSEQUENTIAL DAMAGES, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

## 13. Termination.

a) <u>Default</u>. In the event either party defaults in the performance of any of the material terms of this Agreement, the non-defaulting party shall give the defaulting party written notice specifying the nature of such default and identifying the specific provision in this Agreement which gives rise to the default. The defaulting party shall have 60 days to either (i) notify the non-defaulting party that no default occurred and provide reasonable proof thereof, (ii) cure the default, or (iii) if such default is incapable of cure within such 60 day period, commence curing the default within such 60 day period and diligently pursue such cure to completion. In the event the defaulting party fails to do so within such 60 day period, the non-defaulting party may terminate this Agreement upon 30 days written notice without further liability of either party.

b) <u>Permanent Loss of Authority</u>. This Agreement shall terminate automatically without any further liability on the part of the Company in the event the Company lacks authority to continue to provide the Services to the Premises due to loss of governmental authorization. This clause, however, shall not apply to periods of transition, such as franchises subject to review, transfer or reapplication, or where termination is the subject of dispute.

# Removal of Company Wiring.

- a) Upon expiration or termination of this Agreement for any reason, the Company shall have a period of 6 months during which it shall be entitled, but not required, to remove the Company Wiring. The Company shall promptly repair any damage to the Premises caused by such removal.
- b) Notwithstanding anything to the contrary contained in this Agreement, the removal period referenced in Section 14(a) shall be tolled for as long as the Company has the right under applicable law to continue to provide any or all of the Services to any or all of the units on the Premises after the termination or expiration of this Agreement, in which case the Company shall have the right to continue to own and use the Company Wiring and to interconnect with and use the cable home run wiring and cable home wiring to provide the Services. This Section shall survive the termination of this Agreement.
- 15. Dispute Resolution. All disputes under this Agreement shall be submitted to and settled by arbitration in accordance with the rules of the American Arbitration Association. The parties shall appoint a mutually agreeable arbitrator reasonably familiar with broadband communications systems and services. In the event the parties are unable to agree to a single arbitrator, the dispute shall be submitted to a panel of 3 arbitrators, one of which shall be reasonably familiar with broadband communications systems and services. Each party shall appoint an arbitrator and the two arbitrators so appointed shall then select a third arbitrator. The arbitrators shall apply applicable federal laws and regulations and the laws of the jurisdiction in which the Premises is located, without regard to its choice of law principles. The decision of the arbitrators shall be binding and conclusive on all parties involved, and judgment upon their decision may be entered in a court of competent jurisdiction. The prevailing party in any such arbitration shall be entitled to collect from the non-prevailing party all costs of the arbitration, including reasonable attorneys' fees.
- 16. Marketing Support. The term "Marketing Support" shall include, but not be limited to, the Association's presentation of the Company's marketing materials for the Company's services, as set forth in the table below, to existing and prospective residents. Marketing materials may include, at the Company's discretion, brochures, channel lineups, door hangers, service descriptions, and information regarding prices and special offers. All marketing materials shall be provided by the Company.

Marketed Services	Type of Support
All services offered by the Company	Exclusive
at the Premises.	

#### 7. Miscellaneous.

- a) <u>Force Majeure</u>. Neither party shall be liable for failure to perform its obligations under this Agreement due to acts of God, the failure of equipment or facilities not owned or controlled by a party (including, but not limited to, utility service), denial of access to facilities or rights-of-way essential to serving the Premises, government order or regulation or any other circumstances beyond the reasonable control of the party with the performance obligation.
- b) Assignability; Binding Effect. This Agreement may be assigned by either party. The assignee shall agree in writing to be bound by all the terms and conditions hereof. In the event the Association sells, assigns, transfers or otherwise conveys the Premises to a third party, the Association shall give the Company prior written notice of such change of ownership or control. The Association shall cause any new owner or controlling party to expressly assume this Agreement and agree to be bound by its terms. This Agreement shall be binding upon the parties and their respective successors and assigns.
- c) <u>Applicable Law</u>. This Agreement shall be governed and construed in accordance with applicable federal laws and regulations and by the laws of the jurisdiction in which the Premises are located, without regard to its choice of law principles.
- d) <u>Invalidity</u>. If any provision of this Agreement is found to be invalid or unenforceable, the validity and enforceability of the remaining provisions of this Agreement will not be affected or impaired.
- e) <u>Recording</u>. The Company may record this Agreement (or a memorandum summarizing the material terms) in the public records of the county in which the Premises are located.
- f) <u>Notices</u>. All notices, demands, requests or other communications given under this Agreement shall be in writing and be given by personal delivery, United States Postal Service, or nationally recognized overnight courier service to the address set forth below or as may subsequently in writing be requested.

## If to the Association:

The Enclave Association, Inc. 0360 Wood Rd PO Box 5441 Snowmass Village, CO 81615 Attn.: Property Manager

# If to the Company:

LLC	Comcast of Colorado/Florida/Michigan/New Mexico/Pennsylvania/Washington,
	8000 E. Iliff Ave

Denver, CO 80231

Attn.: Contract Administrator

# With a copy to:

Comcast Cable Communications, LLC One Comcast Center Philadelphia, PA 19103 Attn.: General Counsel

- g) <u>Confidentiality</u>. Subject to Section 17(e) and except as otherwise required by applicable law, each party agrees to keep the terms and conditions of this Agreement in strict confidence and shall not divulge any specifics of the same to any third party except current and prospective lenders, purchasers, attorneys, accountants, financial advisors, partners and/or others with a need to know for the Association or the Company to reasonably conduct its business.
- h) <u>Entire Agreement; Amendments.</u> All recitals set forth above are hereby incorporated into the body of this Agreement. This Agreement, including all exhibits attached hereto, constitutes the entire agreement between the parties and supersedes all prior agreements, promises and understandings, whether oral or written. This Agreement shall not be modified, amended, supplemented or revised, except by a written document signed by both parties.
- i) <u>Authority.</u> Each party represents to the other that the person signing on its behalf has the legal right and authority to execute, enter into and bind such party to the commitments and obligations set forth herein.

IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be executed by their duly authorized representatives as of the date first written above.

**ASSOCIATION** 

WITNESS/ATTEST:

Droc la

By://

Name: \_ Title:

Mel D. Astumentho

The Enclave Association, Inc.

**COMPANY** 

ATTEST: Comcast of Colorado/Florida/Michigan/New Mexico/Pennsylvania/Washington, LLC

By: Name: Richard C. Jennings

Title: Regional Senior Vice President, Cable

Management

COUNTY OF PHKIN	) )		
The foregoing instrument was acknown by Melyun D. Blumental, Association Inc., on behalf of said en CH Dryers Lucensatype of iden	tity. He/she is personally	The Enclave known to me or has presented	
Witness my hand and official s	seal.  Kirshe (Print Nam	Atulo Notary Public ne)	
My commission expires: 02/21/20 STATE OF Olorado	<u>l</u>	KIRSTIE LYNN LITTELL NOTARY PUBLIC STATE OF COLORADO NOTARY ID # 20104027099 MY COMMISSION EXPIRES FEBRUARY 21, 2	2016
county of rapahole	<u>م</u>		
The foregoing instrument was acknow by Richard C. Jennings, of Comcast of Mexico/Pennsylvania/Washington, LL me or has presenteddid/did not take an oath.	f Colorado/Florida/Michig C, on behalf of said entity	day of Septembly 2015 gan/New y. He/She is personally known to attification) as identification and	
Witness my hand and official s  My Commission expires:	Print Name)	tary Public	

PATRICIA J. SANCHEZ
NOTARY PUBLIC
STATE OF COLORADO
NOTARY ID 20144017314
MY COMMISSION EXPIRES APRIL 28, 2018

## **EXHIBIT B**

#### BULK BILL ADDENDUM

THIS BULK BILL ADDENDUM (this "Bulk Addendum") is made and entered into on
August 31, 2015, by and between Comcast of Colorado/Florida/Michigan/New
Mexico/Pennsylvania/Washington, LLC (the "Company") and The Enclave Association, Inc.
(the "Association") who owns or has control over certain real estate and improvements thereon
located at 0360 Wood Road Snowmass Village, CO 81615 (the "Premises"),
consisting of 40 residential units. This Bulk Addendum supplements that certain Services
Agreement dated August 31, 2015 by and between the Association and the Company (the
"Agreement"). All undefined terms used herein shall have the same meaning ascribed to them in
the Agreement.

- The Company agrees to provide the Bulk Service to 3 outlet(s) in each of 40 units. As of the date of this Bulk Addendum, the Bulk Service consists of the channel lineup set forth on Exhibit C attached hereto which is subject to change from time to time. The Association shall pay the Company a monthly per unit service fee for the Bulk Service equal to \$37.62 per unit(s) plus a broadcast TV fee equal to \$3.25 per unit and all applicable taxes and fees. The monthly per unit(s) service fee may be increased by the Company upon 30 days written notice beginning March 1, 2017 and such increase shall not exceed 4% per year. The broadcast TV fee may be increased by the Company upon 30 days beginning March 1, 2017 notice and shall not exceed the then current residential broadcast TV fee increase.
- The Association acknowledges and understands that a digital receiver is required to receive the Bulk Service. To the extent that a resident does not have such equipment in their unit as of the effective date of this Bulk Addendum, the Company shall provide each resident with 1 digital receiver(s) and 1 remote control(s) and the Company will provide those portions of the Bulk Service that do not require equipment capable of two way communications on 2 additional outlets, and to the extent that a resident does not have such equipment in their unit, the Company shall provide each resident with 2 digital adapter(s) and 2 remote control(s). The resident shall be required to enter into a separate agreement with the Company accepting responsibility for the digital receiver(s), digital adapter(s), remotes and any services purchased which are additional to the Bulk Service. If a resident refuses to enter into such agreement or violates such agreement, the Company shall only be required to provide those portions of Bulk Service, which do not require a digital receiver or digital adapter without any reduction in the monthly per unit(s) service fee. The type of digital receiver(s), digital adapter(s) and remotes provided to the residents shall be at the Company's sole discretion.
- 3. Monthly per unit(s) service fees pursuant to this Bulk Addendum shall be due and payable upon receipt of an invoice and shall be subject to administrative fees if not paid within 15 calendar days of receipt thereof. The Company may terminate this Bulk Addendum upon written notice to the Association in the event payment of the monthly per unit(s) service fee remains unpaid for 60 days.
- 4. The Association acknowledges and agrees that the Company has the right at any time to preempt, without prior notice, specific programs and to determine what substitute programming, if any, shall

be made available. The Company may in its discretion make additions, deletions or modifications to its channel line-up without liability to the Association or anyone claiming through the Association. The Company shall not be liable for failure to deliver any programming which is caused by the failure of the programmer to deliver or make such programming available to the Company or any other reason beyond the reasonable control of the Company.

In addition to the Bulk Service, the Company may provide to individual residents certain optional services and equipment, including but not limited to, multi-channel video, Internet and voice services ("Additional Services"). Additional Services will be addressed in separate agreements with individual unit residents. The Association assumes no liability or responsibility for charges for Additional Services contracted for by individual residents.

This Bulk Addendum shall be effective as of the date set forth above and shall continue for a term concurrent with the term of the Agreement, unless earlier terminated. In the event this Bulk Addendum is terminated by either party for any reason, the Company shall have the right to continue to provide the Services to individual residents pursuant to contracts between the Company and such residents in accordance with the Agreement.

The Association may not sell, offer for sale or resell any of the services contemplated by this Bulk Addendum without the prior written consent of the Company.

The terms and conditions of the Agreement shall remain in full force and effect, except as modified by this Bulk Addendum.

#### **ASSOCIATION**

WITNESS/ATTEST:

The Enclave Association, Inc.

Name: Michael Laure

Name: Me I D' Blumenthe

Title: President

# **COMPANY**

ATTEST:

Comcast of Colorado/Florida/Michigan/New Mexico/Pennsylvania/Washington, LLC

By:\_

Name: Richard C. Jennings

Title: Regional Senior Vice President, Cable

Management

# Aspen HD Starter & HBO Channel Lineup

	HD Starter & HBO Channel Lineup
Limited Basic	31 ABC Family
2 KWGN (CW)	32 Cartoon Network
3 KREG (CBS) Grand Junction	33 Nickelodeon
	34 TV Land
4 KCNC (CBS)	
5 KTVD (My Network TV)	35 Hallmark Channel
6 KRMA (PBS)	36 Spike
7 KMGH (ABC)	37 TLC
8 Pitkin County Channel	38 Animal Planet
9 KUSA (NBC)	39 History
10 KBDI (PBS)	40 A&E
11 The Government Channel	41 HGTV
12 Grass Roots - Aspen	42 The Weather Channel
13 KDVR (FOX)	43 CNN
14 KZCO (Azteca America)	44 HLN
15 KCEC (Univision)	45 Fox News Channel
16 KSZG (Plum TV)	46 CNBC
17 Basalt Local Access	47 MSNBC
18 KDEN (Telemundo)	48 USA Network
19 KCXP	49 Lifetime
20 C-SPAN	50 FX
21 QVC	51 Comedy Central
22 KPXC (ION)	52 Bravo
23 Discovery Channel	53 E!
76 TBS	54 Oxygen
79 Jewelry TV	55 Syfy
82 Leased Access	57 AMC
94 Leased Access	
	60 MTV
95 WGN America	61 VH1
98 Leased Access	62 TNT
165 Colorado Channel	63 Food Network
188 Jewelry TV	64 G4
230 KPJR (TBN)	65 Travel Channel
236 KPJR (The Church Channel)	66 BET
237 KPJR (Enlace)	71 truTV
238 KPJR (JCTV)	96 HSN
239 KPJR (Smile of a Child)	105 CET
243 KRMT (Daystar)	119 Sprout
245 KRMA (Vme)	128 Bloomberg TV
247 KMGH (24/7 News)	149 MoviePlex
248 KRMA (PBS Create)	162 BBC America
249 KUSA (9 News Weather Plus)	166 FEARnet
250 KTVD (Me TV)	183 style.
251 KBDI (PBS Encore)	184 TVGN
252 KBDI (MHz Worldview)	185 Hallmark Channel
253 KDVR (AntennaTV)	220 OWN
256 KWGN (ThisTV)	221 INSP
259 KCEC (LATV)	271 Investigation Discovery
261 KDEN (Exitos)	275 bio.
299 XFINITY Latino	276 H2
333/633 KPJR (Enlace)	408 Speed
555/655 IN DIV (Enlace)	430 PAC 12 Network (Regional)
Digital Starter	
Digital Starter	482 gmc
24 Golf Channel	504 LMN
25 ESPN	507 Hallmark Movie Channel
26 ESPN2	
27 Root Sports Rocky Mountain	НВО
28 Altitude Sports	550 HBO
29 NBC Sports Network	552 HBO2
30 Disney Channel	554 HBO Signature

556 HBO Family 733 Nickelodeon HD 558 HBO Latino 735 Hallmark Channel HD 559 HBO Comedy 736 Spike HD 560 HBO Zone 738 Animal Planet HD 651 HBO HD 739 History HD 861 HBO2 HD 741 Bloomberg TV HD 863 HBO Signature HD 742 The Weather Channel HD 866 HBO Latino HD **743 CNN HD** 744 HLN HD **HD Starter** 745 Fox News Channel HD 746 CNBC HD 646 KDEN HD (Telemundo) 647 KCEC HD (Univision) 747 MSNBC HD 652 KMGH HD (ABC) 748 USA Network HD 653 KUSA HD (NBC) 749 Lifetime HD 654 KCNC HD (CBS) 750 Oxygen HD 655 KDVR HD (FOX) 751 Comedy Central HD 656 KWGN HD (CW) 752 Bravo HD 657 KTVD HD (My Network TV) 753 E! HD 663 Velocity HD 757 AMC HD 664 AXS TV HD **760 MTV HD** 665 Root Sports Rocky Mountain HD 761 VH1 HD 667 TNT HD 765 Travel Channel HD 668 ESPN HD 771 truTV HD 670 ESPN2 HD 773 BBC America HD 671 Palladia HD 777 Speed HD 672 Golf HD 782 TVGN HD 658 KRMA HD (PBS) 784 bio HD 659 KREG HD (CBS) 786 G4 HD 678 TBS HD 787 Style HD 799 WGN America HD 790 H2 HD 791 Investigation Discovery HD 673 Universal HD 675 A&E HD 795 BET HD 677 TLC HD 796 HSN HD 679 Disney Channel HD 836 gmc HD 680 ABC Family HD 838 Sprout HD 681 Food Network HD 840 PAC 12 Network HD (Regional) 682 HGTV HD 857 Hallmark Movie Channel HD 688 Syfy HD 689 NBC Sports Network HD 858 LMN HD 897 XFINITY 3D 691 FX HD 898 ESPN 3D 721 QVC HD

723 Discovery Channel HD 728 Altitude Sports HD

732 Cartoon Network HD

901-946 Music Choice