<u>Service Order 1 – Amendment</u>

This Service Order is part of this Master Service Agreement between Subscriber and ResortNet, LLC.,

Reference #: <u>SM- ECL-102915</u>, dated <u>10/29/2015</u>

•	The Enclave Association,				
Service Location(s):	360 Wood Road				
City: Snowmass Village		State:	СО	Zip:	81615
Property Type:	☑ Multi-Unit HOA (Condominium/Townhome)				
Number of Units:	39	Term:		36 months	
please provide list of unit numbers					
Number of Common Areas: **please provide list of common areas**	2	Common Area Locations:		WiFi in Office, Employee Unit	
		<u> </u>		p.o/o	
Bandwidth Type:	☐ Fiber	☐ Copper			
Service:	☐ WiFi Umbrella 🛛 In Unit Access Point	☐ Cable Mode	m	☐ Ethernet Outlet	
BW Management:	☑ Per Device: Mbps (once	☑ Per Unit: <u>25/10</u> Mbps☑ Welcome Screen (Pass)		⊠ WPA2	
Configuration:	on RI Bandwidth- see note below				
SSID:	☐ Open ☐ Welcome Screen (T/S)	Password:t	oigburn2019		
User Guides:	Enclave by RI				
Installation Date:	March 1 st , 2019 **estimated				
Notes: RI to take over the bandwidth backhaul and install a fiber circuit by July 31, 2019 or the subscriber will have the option to cancel the contract. To avoid service interruption, RI will request that the property keeps the existing Comcast modem in place until the circuit can be installed. Once the fiber circuit has been installed RI will refund for the rest of the existing current month billing period and it will be the responsibility to cancel or keep the existing Comcast bandwidth will fall on the property. RI will give the subscriber a minimum of 45 days notice of installation to allow time for the subscriber to submit their cancellation request to Comcast. *Credit back the property up to \$250/month for the Comcast cable modem until circuit is installed. Credit will be applied to the RI invoice,					
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